



Educating for Excellence

SIT50116 Diploma of Travel and Tourism Management					
Term	Date	Week	Unit Code	Unit of Competency	Student Due Date By
Term 3, 2021 B5	5/07/2021	1	SITXCCS007	Enhance customer service experiences	18/07/2021
	12/07/2021	2			
	19/07/2021	3	SITXCCS008	Develop and manage quality customer service practices	25/07/2021
	26/07/2021	4	SITXHRM003	Lead and manage people	8/08/2021
	2/08/2021	5			
Term 3, 2021 B6	9/08/2021	6	SITXMPR004	Coordinate marketing activities	15/08/2021
	16/08/2021	7	SITXMGT001	Monitor work operations	22/08/2021
	23/08/2021	8	SITXHRM004	Recruit, select and induct staff	5/09/2021
	30/08/2021	9			
Term Break (06/09/2021 to 03/10/2021) - 4 Weeks					



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SIT60116 Advanced Diploma of Travel and Tourism Management

Term	Date	Week	Unit Code	Unit of Competency	Student Due Date By
Term 3, 2021 B5	5/07/2021	1	SITTGDE006	Develop and maintain the general and regional knowledge required by guides	18/07/2021
	12/07/2021	2			
	19/07/2021	3	SITTPPD008	Develop tourism products	8/08/2021
	26/07/2021	4			
	2/08/2021	5			
Term 3, 2021 B6	9/08/2021	6	SITTTSL009	Process travel-related documentation	22/08/2021
	16/08/2021	7			
	23/08/2021	8	SITXGLC001	Research and comply with regulatory requirements	5/09/2021
	30/08/2021	9			

Term Break (06/09/2021 to 03/10/2021) - 4 Weeks